

CISESK Questionnaire Page 1/3

Block Voluntary Work General:

What is the name of your organisation?					
Please enter contact details of your organisation		Please input below:			
	Address				
	E-Mail address				
	Phone number				
	Contact Person				
What is the sector / main focus of your organisation?		Please mark 1 of the following:			
	Education / Training	<input type="checkbox"/>			
	Ecologic Sustainability / environmental protection	<input type="checkbox"/>			
	Work for peace, civil and human rights	<input type="checkbox"/>			
What is the type of your organisation?		Please mark 1 of the following:			
	Local / Regional organisation	<input type="checkbox"/>			
	National organization	<input type="checkbox"/>			
	European / International organization	<input type="checkbox"/>			
How many employees does your organisation have?		1-5	6-20	21-99	100+
	Please mark the appropriate number	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How many EVS volunteers did work in your organisation during the last 3 years?		1-5	6-20	21-99	100+
	Please mark the appropriate number	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How many years have you been working with EVS volunteers (or comparable)?		0-1	2-4	5-9	10+
	Please mark the appropriate number	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Does your organisation have a legal / statutory obligation to work with / accept (EVS) volunteers?		<input type="checkbox"/> yes		<input type="checkbox"/> no	
What are the main reasons why you work with volunteers? (0-3, 0 = not important at all, 3 = very important)		0	1	2	3
	Internationalisation for the organisation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Giving young people chance to gather experience	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Save money on staff cost	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Other:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How satisfied have you typically been with (EVS) volunteers? (0-3, 0 = not at all, 3 = very satisfied)		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
In your opinion, how satisfied have the volunteers typically been with your organisation? (0-3)		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Does your organisation use / have any quality assurance tools / certifications?		Please mark where appropriate			
	Internal quality assurance tools	<input type="checkbox"/> yes		<input type="checkbox"/> no	
	External audit / certification	<input type="checkbox"/> yes		<input type="checkbox"/> no	
	If yes, which certificate?				

CISESK Questionnaire Page 2/3

Block competencies / NF/I learning of volunteers:

What are the main tasks volunteers typically have to accomplish / deal with? (0-3, 0 = not at all, 3 = very often)	0	1	2	3
Administrative tasks / office management / accounting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(Support in) research / information gathering	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(Support in) direct work with clients / counselling etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(Support in) conceptual work / project development	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(Support in) project implementation / pr. management	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(Support in) communication / public relations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Does your organisation offer training / education to volunteers (courses, workshops, “non-formal learning”)?	<input type="checkbox"/> yes		<input type="checkbox"/> no	
ONLY IF YES:				
Which of the following topics are covered by the trainings you offer (0-3, 0 = not relevant, 3 = highly relevant)	0	1	2	3
Administrative tasks / office management / accounting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
General knowledge of the sector / working field	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(Specific) work with clients / counselling etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Conceptual work / project development	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Project management / Team work	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Tip: Read the definition of the 8 key competencies below in the attached information sheet!

Please rate the typical competencies a volunteer needs / gains during the voluntary work (“informal learning”) (0-3, 0 = not important, 3 = highly important)		0	1	2	3
KC1	Communication in mother tongue	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
KC2	Communication in foreign languages	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
KC3	Mathematical literacy and basic competences in science and technology				
3.1	Mathematical literacy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.2	Competence in science and technology	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
KC4	Digital competence	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
KC5	Learning to learn	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
KC6	Interpersonal and civic competences				
6.1	Interpersonal, intercultural and social competences	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6.2	Civic competences	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
KC7	Entrepreneurship	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
KC8	Cultural expression	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

CISESK Questionnaire Page 2/3

Block Assessment

How important do you consider the improvement of competencies (by NF/I learning) for volunteer workers?	0	1	2	3
(0-3, 0 = not important at all, 3 = very important)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Does your organisation use the “Europass” for certifying the (gain of) competencies of EVS volunteers?	<input type="checkbox"/> yes		<input type="checkbox"/> no	
ONLY IF YES:				
How useful do you consider the “Europass” certificate	0	1	2	3
(0-3, 0 = not useful at all, 3 = very useful)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Does your organisation use any assessment instruments for measuring the gain of competencies of volunteers?	Please mark where appropriate			
Interviews?	<input type="checkbox"/> yes		<input type="checkbox"/> no	
Written Tests?	<input type="checkbox"/> yes		<input type="checkbox"/> no	
ICT based Assessment tools?	<input type="checkbox"/> yes		<input type="checkbox"/> no	
Other.	<input type="checkbox"/> yes		<input type="checkbox"/> no	

Which of these assessment instruments do you / would you consider useful? (0-3, 0 = not useful at all, 3 = very useful)	0	1	2	3
Interviews?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Written Tests?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
ICT based Assessment tools?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Would you consider certification of competencies for volunteers as valuable for your organisation?	0	1	2	3
(0-3, 0 = not valuable at all, 3 = very valuable)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

What are / would be your expectations regarding ICT based assessment tools?	Please input / describe:
Form / Methodology	
Size (Duration) / Number of questions (Min / Max)	
Other:	

THANK YOU FOR YOUR ATTENTION AND PARTICIPATION!